Fostering Trust and Transparency in Governance: Investigating and Addressing the Requirements for Building Integrity in Public Sector Information System in the ICT Environment

Monthly Briefing Note October 2006

Steering Committee

Key developments for the month included:

• Arrangements are being made to hold the Steering Committee meeting on 19 December 2006 by video conference.

Upcoming work includes:

• confirming participant logistics and finalising connection arrangements with the World Bank host and DFID sites in London, Pretoria and Dar es Salaam

Case Studies

The original plan for the project involves conducting case studies on six sites in Africa and two in Asia. This was reviewed with DFID and it was agreed to reduce the number of case study sites to allow greater depth of research that may entail return visits to some countries. Key developments included:

human resources and payroll is undergoing change with re-engineering of key processes as well as a substantial upgrade of the Human Capacity Management Information System (HCMIS). Discussions took place at the Presidents Office – Public Service Management, Presidents Office – Records and Archives Department, Ministry of Finance, Ministry of Agriculture, Ministry of Education, Ministry of Health and the Controller and Auditor General. While access to and analysis of a selection of pay and human resources manual and electronic records was not fully granted, qualitative and workflow information was obtained from ministries. Discussions were also held with expatriate and local advisers from DFID and the World Bank. It is recommended that a return visit occur following the introduction of changes to human resource and payroll processes as well as the implementation of the next version of the HCMIS.

- Provisional dates for a follow-up visit to Ghana in January were agreed and an internal report on the first case study visit was prepared.
- The draft Lesotho case study report has been sent to the Government of Lesotho for comment. It will be submitted shortly to DFID and distributed to stakeholders.

Upcoming work includes:

- confirming arrangements for the Zambia case study visit in late January
- planning the return case study visit to Ghana in January.

Meeting with DFID

• The Project Director, along with Project Researcher Andrew Griffin, held a successful meeting with officials from DFID on 20 October. Discussions centred on finalising the number of case studies and areas to be covered in the project and related project management issues.